MISSION
To provide high-quality legal services to Maryland's poor through a mix of services and to bring about the changes poor people want in the systems that affect them.

VISION
To lead in providing high-quality legal services; to build on mutual respect for clients, staff, and others; to advocate for justice; and to add maximum positive value to all who request legal assistance.

IN THE PURSUIT OF JUSTICE

Maryland Legal Aid (MLA) is a private, non-profit law firm that provides free, civil legal services to low-income individuals in Baltimore City and Maryland's 23 counties from 12 offices. The firm provides life-changing legal help to clients by handling cases that involve a wide range of issues, including family, housing, government benefits, healthcare, employment, and consumer law. MLA also represents children in CINA (Child in Need of Assistance) proceedings in 16 jurisdictions. Other vulnerable populations, such as homeowners facing foreclosure, migrant and seasonal farm workers, people with developmental and mental health disabilities, health disabilities, persons living with HIV and AIDS, nursing home and assisted living residents, and veterans seeking benefits and assistance with related legal issues, also receive representation through special projects.

MLA PROVIDES LEGAL ASSISTANCE FOR CLIENTS FOR A VARIETY OF ISSUES, SUCH AS:

• Fighting unlawful evictions
• Advocating for improvement of substandard housing
• Acquiring critical health care
• Obtaining disability and other income assistance
• Maintaining custody of children and obtaining, preserving, or increasing child support
• Preventing foreclosures or mitigating their effects
• Recovering unpaid wages
• Remedying fraudulent sales practices and predatory contracts
• Restoring utilities
• Dealing with debts and debt collectors
• Obtaining unemployment benefits
• Obtaining protection against domestic violence
• Securing educational services
• Expunging criminal records to remove barriers to obtaining housing, employment, child custody, and a driver's license
DEAR FRIEND,

This past year has presented significant, and even devastating, challenges for many people around the world. The continuing trauma of the pandemic, coupled with a “racial reckoning” brought on by the murder of George Floyd and others, have greatly affected the already challenging economy. Closed businesses, loss of jobs, and the inability of many to afford the basic necessities of everyday life—shelter, food, and transportation—have become widespread and disproportionately impact poor people—Maryland Legal Aid’s (MLA) clients, and especially those who are black and generally of color.

Despite these seemingly insurmountable challenges, however, MLA remained open throughout 2021, providing life-changing legal services to vulnerable and marginalized people, including walk-in applicants, throughout Maryland. Through expanded partnerships, broadened volunteer opportunities, focused community outreach, and organizational growth, MLA has been able to increase the number of clients served and positively impact the lives of thousands of Marylanders. In the face of adversity, members of MLA’s staff and board have stayed the course and are motivated and inspired to continue their work with dedication, creativity, and innovation. These individuals and their continued dedication are to be applauded and celebrated.

The theme of this year’s annual report is “Resilience in the Pursuit of Justice,” inspired by MLA’s clients, staff, supporters, and community partners who rose up and adapted to the many changes brought on by the events of 2021. Through it all, MLA persevered. The dictionary defines Resilience as “the ability to recover from setbacks, adapt well to change, and keep going in the face of adversity.” This definition epitomizes MLA’s efforts throughout 2021 as well as the people behind those efforts.

“Do not judge me by my success, judge me by how many times I fell down and got back up again.” This simple, but profound, quote from Nelson Mandela truly captures the spirit of resilience that is part of MLA’s fabric. In the midst of the trauma and stress of the world, MLA remains committed to its mission of pursuing equal access to justice, guided by the deeply embedded and enduring mantra, “clients first.” MLA’s advocates continue to respond to clients’ needs in remarkable and appropriate ways in an effort to ensure that clients maintain their dignity and stability.

It is a privilege and honor to lead an organization with wide-ranging support from staff, pro bono attorneys, board members, members of the Equal Justice Council and Equal Justice Associates, volunteers, foundations and government funders—most notably the Maryland Legal Services Corporation and the federal Legal Services Corporation—and all of the community partners who make it possible for MLA to achieve equal access to justice for thousands of Marylanders each year. Thank you for your unwavering commitment and generosity in support of MLA’s mission and work. Remain resilient!
81,048 Individuals and families served

2,139 Benefitted from criminal record expungements

5,929 Individuals and families obtained assistance with employment matters

1,957 Avoided eviction or foreclosure
1,073 Individuals secured critical income or food benefits

8,476 Individuals received representation with family law cases

10,314 Abused and neglected children were represented

28,313 Cases closed
Maryland Legal Aid Secures Patient’s Right to Counsel

In July 2019, Mr. M., a patient at a psychiatric hospital, refused to take prescribed psychotropic medication. A hospital panel met and approved administration of the forced medication, which led to Mr. M. filing an appeal. On the appeal request form, he declined legal representation; however, at the administrative hearing nine days later, Mr. M. requested legal representation. The Administrative Law Judge (ALJ) interpreted Mr. M.’s request for counsel as a request for a postponement and denied it. The administrative hearing took place and resulted in the ALJ ’s approval of the decision to forcibly medicate Mr. M.

In September 2019, Mr. M. was represented by Miriam Sincell, Chief Attorney of MLA’s Allegany/Garrett office, in an appeal to the Circuit Court of Allegany County. The Court affirmed the ALJ ’s decision. MLA appealed Mr. M.’s case to the Court of Special Appeals in January 2021. The Court of Special Appeals also affirmed the ALJ ’s ruling.

Undeterred, MLA filed a Petition for Writ of Certiorari to the Court of Appeals. It was MLA’s contention that Mr. M. had a statutory right to counsel at the administrative hearing and that the ALJ , in denying Mr. M.’s request for counsel, deprived him of his procedural due process rights.

The Court of Appeals issued its opinion in December 2021 and specifically interpreted the plain language of the statute to grant a patient in forced medication cases the right to counsel upon request. The Court “[concluded] that in this case the ALJ erred in declining Mr. M.’s request to be represented by counsel at the administrative hearing.” The Court further clarified that in these cases, “due process requires, at a minimum, verification that an individual was properly advised and knowingly and voluntarily waived the right to request counsel and elected to proceed unrepresented.”

Maryland Legal Aid has consistently maintained that a patient’s right to request and to have the use of counsel in these cases is a clear due process safeguard within the statutory scheme intended to protect the fundamental liberty interest against forced psychotropic medication.

CHIEF ATTORNEY MIRIAM SINCELL
Pro Bono Support Keeps Families Together

Mr. G. came to Maryland Legal Aid (MLA) for help with a custody modification for his two daughters (ages 10 and 7). A prior custody order was put into place in May 2019, and gave residential custody to the daughters’ mother. The client received visitation in the summer and every weekend during the school year.

Mr. G.’s daughters were living with him over the summer following the custody order. In August 2020, however, there was a visitation exchange where the mother’s brother and several other men physically assaulted Mr. G., resulting in significant injuries. The mother’s brother was arrested and convicted of assault, but appealed and was released on bail.

Stressed and fearful of another attack, Mr. G. asked his daughters’ mother to change the pick-up location to a public place where the client would feel safer, such as the children’s school or a police precinct, but the mother refused. Mr. G. was unable to see his daughters because their mother was demanding he pick them up from her house, a potentially unsafe location. Mr. G. believed that he would be attacked again if he went to her home. He moved to be closer to his daughters. When he came to MLA he had been denied access to his children for more than six months.

With assistance from Pro Bono Attorney Richard Lebovitz, after two hearings, Mr. G. was awarded sole legal and primary physical custody of his daughters. He and his two young daughters are under one roof, reunited, and safe.

“This help saved my daughters’ lives.” MR. G., MLA CLIENT

“Attorney Richard Lebovitz’s dedication to the delivery of pro bono legal services has created lasting change for Mr. G. and his family. Without Mr. Lebovitz’s pro bono support, Mr. G. would not have been able to navigate the complexities of a modification of custody matter and achieve meaningful access to justice.”

ASSISTANT DIRECTOR FOR PRO BONO, ANGUS DERBYSHIRE, ESQ.
Advocates and Staff
Stand up for
Disabled Seniors

Mr. J. is hearing impaired and experienced homelessness for eight months due to the COVID-19 pandemic. His name reached the top of the waiting list for subsidized housing for elderly and disabled individuals, but his application was denied. Staff Attorney Amy Siegel represented Mr. J. at his administrative appeal hearing before a hearing officer. After struggling with the housing authority the week before to have them provide a way to adequately accommodate the client’s disabilities for his virtual hearing, Attorney Siegel called upon MLA's IT Specialist Jayne Hansen for help.

Jayne immediately arranged to be present at MLA’s Anne Arundel/Howard office the morning of the hearing. She also configured a way to set up a safely-distanced, private computer station for the client to hear, see and be seen, and fully participate in his Zoom-based administrative hearing. This involved connecting video through an MLA laptop, connecting to audio and the microphone through the client’s cell phone, and ensuring the hearing was closed captioned.

Jayne went out of her way to find a creative solution which ultimately helped Mr. J.’s attorney win his case. He was provided subsidized housing and is no longer experiencing homelessness.

I truly do not have words sufficient to thank you. You knew exactly what you were doing, and you did it beautifully. You really did. You've also restored some of my faith that there are actually good people out there. I absolutely love people that do spectacular work.

MR. J., MLA CLIENT
Attorneys and Paralegals Join Forces Helping Clients Avoid Eviction

Ms. J. lived in an apartment, and was late on her rent payments. She was living with bed bug issues on a daily basis, and sharing one bathroom with 11 other tenants on the floor on which she lived. With eviction looming, she sought out Maryland Legal Aid (MLA) after receiving a Failure to Pay Rent notice from her landlord. Although there were serious maintenance issues with Ms. J.’s apartment and the rest of the building, Ms. J.’s landlord was relentless, and threatened to evict her. MLA’s Staff Attorney Douglas Nivens, II and Paralegal Phillip Middleton worked together to research the landlord’s rental license. They found that while the client’s landlord received his rental license on March 11, 2021, he requested that the Court recognize the license as being effective October 22, 2020, the date he applied for the license.

The landlord argued that he could not obtain a license due to closures created by the COVID-19 pandemic. With help from the Baltimore City Department of Housing & Community Development, Douglas and Phillip successfully argued that the landlord had no legitimate excuse for waiting five months to complete his license application. The Court dismissed the landlord’s complaint with prejudice, freeing Ms. J. from any rent liability for the months that the property was unlicensed, and awarded judgment in favor of Ms. J. She was allowed to stay in the house and avoid $3,457.50 in rent liability for the months that the property was unlicensed.
Ms. Shutinya worked tirelessly to ease my concerns and was readily available to answer all of my questions. I wanted to pass along this note of deep gratitude and appreciation for Ms. Shutinya!

All the best, Mr. K.

I am writing to express my appreciation for the exceptional dedication and client commitment I received from Ms. Peggy Ramin!

She was poignant, compassionate, and informative. She told me exactly what we needed to do to get the ball rolling and I felt as though a weight had been lifted from my shoulders immediately following that call. There are no words to appropriately express the depth of my gratitude; this email is my attempt to even scratch the surface.

Sincerely, Ms. L.

I want to personally say thank you so much, you are a great attorney and I would highly recommend you. Ms. H.
Words cannot express how grateful I am for your help and the help of your team. I know we still have the appeal hearing to get through but the money was just deposited in my account and it is a certified life changer.

You have positively changed my life and the life of my family. Thank you so much from the bottom of my heart. If you ever doubt what you do please know you made my family’s life better and I am sure we aren’t the only ones.

Thank you, Mr. R.

THANK YOU for all your time and resolving my Homeowners Association (HOA) debt collection problem. You have been so helpful in this negotiation. I could not of done this without your determination to get this settlement. This is a large amount of money and I am eternally grateful for your help. Maryland Legal Aid is a great service to seniors.

Today, I received notification from Ms. Tiffany Robinson from the MDOL that the request to waive my overpayment has been approved. I went into my account in the Beacon system and the overpayment is no longer showing. This evening, I cried and prayed to God countless times thanking Him for my blessings, then cried some more. You are an angel!

I want to thank you for your unending support during a very difficult time in my life. Ms. Gordon, like after a dark storm, you came like a rainbow that gives hope. I appreciate all the time you and your assistants spent working on my case. Please do not hesitate to reach out if I can ever reciprocate in any way. — All the best, Ms. R.
All Staff & Board Conference
On November 16, MLA and MCLA held its 2021 All Staff & Board Conference virtually. The theme of this year’s conference was “Resilience in the Pursuit of Justice,” and the keynote speaker was former Harlem Globetrotter, and current community leader and humanitarian, Choo Smith. Mr. Smith is pioneering the “Choo Smith Communiversity,” a one-of-a-kind space in Baltimore with wraparound services for the community. The conference featured a wide range of sessions on poverty as a barrier to justice, disability access, right to counsel in evictions, the impact of fines and fees on access to justice, Microsoft tips and tricks, ethics and professional responsibility, trauma-informed representation, how to tell a client’s story, and self-care.

MCLA Update
Through a contract with the Maryland Judiciary, the Maryland Center for Legal Assistance (MCLA), a wholly-owned subsidiary of MLA, operates District Court Help Centers in Baltimore City, Cambridge, Catonsville, Glen Burnie, Hagerstown, Rockville, Salisbury, and Upper Marlboro, and the Maryland Courts Help Centers in Frederick and Annapolis (call center). In December, MCLA’s District Court Help Center in Rockville held a grand opening celebration and ribbon-cutting ceremony. Montgomery County District Court Administrative Judge Sherri D. Koch, the Honorable Chief Judge Joseph M. Getty from the Maryland Court of Appeals, the Honorable Chief Judge John P. Morrissey from District Court of Maryland, MLA’s Executive Director Wilhelm H. Joseph, Jr., and MCLA’s Supervising Attorney Nicole Katrivanos each gave remarks followed by the ribbon cutting. In 2021, MCLA recorded 21 new webinars, available on-demand, including topics such as: filing for divorce, child custody, rent related debt, rent escrow and filing for expungement.

133,706 Visitors assisted by the Maryland Courts Help and District Court Help centers in 2021
491 Pro Bono Hours
682 Litigants Assisted (by pro bono attorneys)

5,360 Individuals assisted in underserved communities through the Lawyer in the Library program

Mobile Law Library Launches in Baltimore County
Baltimore County Public Library, in partnership with Maryland Legal Aid, debuted its Mobile Library Law Center in July. The mobile service offers free legal services in areas such as bankruptcy, child custody and support, debt collection, expungements, government benefits, housing, landlord/tenant, veterans’ benefits, and unemployment benefits to underserved areas of the county.

The mobile unit is specifically intended to serve residents with disabilities, seniors, veterans and those who are economically disadvantaged.

We are proud to be the first library system in the country to own and operate a mobile legal vehicle, servicing those who don’t have access to legal help.

Baltimore County Public Library Director
Sonia Alcántara-Antoine
Community Lawyering Initiative

MLA’s Community Lawyering Initiative brings life-changing legal assistance directly to underserved neighborhoods. The concept for the Initiative began in 2015 when MLA launched a weekly Lawyer in the Library program at the Enoch Pratt Free Library’s Pennsylvania Avenue Branch following the civil unrest in Baltimore. As awareness of the program increased and the need for civil legal services and criminal record expungements became more apparent, MLA answered the demand for services by designating staff and recruiting pro bono attorneys, paralegals, and law students to help serve clients through the Initiative. MLA’s Community Lawyering Initiative includes a number of weekly and monthly legal and expungement clinics coordinated and hosted in partnership with community organizations from around the state, as well as an expansion of the Lawyer in the Library program to other library locations throughout Maryland. In 2021, the Initiative opened approximately 5,300 new cases statewide.

MLA’s celebrated Community Lawyering Initiative, shifted from virtual “Know Your Rights” educational presentations, provided throughout 2020 through various social media platforms, back to in-person legal clinics offered in collaboration with a number of community partners. In 2021, MLA’s seminal Lawyer in The Library program assisted 5,360 individuals in underserved communities through 190 clinics offering free legal services. Working together, MLA attorneys, paralegals, and administrative staff, along with volunteer attorneys and law students provided real avenues to assist and inform individuals about their legal rights.

Approximately 5,300 new cases opened statewide through the Lawyer in the Library program

Lawyer in the Schools

45 CLINICS / 1,984 INDIVIDUALS assisted at 10 school locations through Lawyer in the Schools program

Coats and Clinics

In November and December, Maryland Legal Aid partnered with Clothes4Souls, Macy’s, and local community organizations to distribute over 3,000 new coats to adults and children in need in Baltimore City, Annapolis (Anne Arundel County), Laurel (Prince George’s County), and Silver Spring (Montgomery County). In addition to a free coat, financially eligible adults also received free help to resolve their civil legal issues and expunge their criminal records. Sixty coats were also donated to the Bar Association of Baltimore City for their Holiday Party for Children Living in Homeless Shelters.

These Coats & Clinics events help us build trust in the community, while we carry out our main mission of providing legal assistance. The MLA staff encompasses what a human rights lawyer is—a total lawyer!

MLA Executive Director Wilhelm H. Joseph, Jr.

“...These Coats & Clinics events help us build trust in the community, while we carry out our main mission of providing legal assistance. The MLA staff encompasses what a human rights lawyer is—a total lawyer!
PRO BONO PROGRAM

MLA’s Pro Bono Program provides attorneys with opportunities to learn new areas of law through trainings, legal clinics, participation in MLA’s task forces on substantive areas of law, and mentorship. In 2021, 183 pro bono attorneys provided legal assistance to clients.

Paul Ackerman
Castell Abner
Richard L. Adams, III
Sarah Altschuller
Deborah Arnold
Josephine Bahn
Rebecca Baird
Keshaia Denise Baird
Michael Bakhama
Hasson Barnes
Seth Blonder
Mary Blythe
Jacob Bradshaw
JAMES BRAGDON
Kimberly Braslow
Erno Bucky
Yolanda Renee Byrd
Elizabeth Cairnes
Sherrese Campbell
William Cameron
Shannon Carroll
Christopher Chaulk
Jay Chen
Mary Rose Cook
Stephen Craig
Cheryl Crompton
Kimberley Curry
Sudipta Das
Rachel Davakis
Paul Day
Aaron DeGraf
Patrick DeGravelles
Rina Desai
Janna Diamond
Ray Dibiagio
Tim Dickens
Michael Dowling
Maureen Dry-Wasson
Anneke Dunbar-Gronke
Lynne Durbin
Karen Elliott
Melissa Erdler
Martin Evans
Abbie Flanagan
Domonique Flowers
JASON FOLTIN
Rebecca Freedman
Stanford Gann, Jr.
Joseph Githuku
Susan Goebel-Nolan
Carin Golze
JANIE GONZALEZ
Elizabeth Grdina
Nakita Green
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Brandyn Hicks
Kia Latrice Higgins
Lorenzo Holloway
Angela Holloway
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Michael Howson
Daniel Hurson
Alisha J. Jacobsen
Susan J Amson
Mitterand Jean-Francois
CHRIS J. ENNISON
Marissa J. Oelson
JORDAN JONES
Jennifer JONES
Brendan Kelly
Nashona Kess
Ericka King
Letoria Knight
Gabrielle Kohlmeier
Nicole Kozlowski
Kaitlyn Krall
Nicole Kreisheh
Kanisha R. Lafitte
DaniLan
Melissa Lauderdale
MIKE LEVIN
Ryan Lewis
Cristine Evans LoVetro
JAN LUKAS
David Manogian
Laura Mayberry
Timothy McCormack
Nicholas McDaniels
PATRICIA MCLEAN
Marcus Meeks
JORDAN MEYER
Sayra Meyerhof
Andrew Miller
Penny Minna
Ogechi Muocho
Jennifer Nance
Abby Naths
Leslie Nettleford
Abel Njogu
JAMES NOLAN
Catherine Norton
Jennifer Nowak
Marilyn Ogburn
Lee Ogburn
Chelsea Ortega
Bridget Celine Pacheco
Eddy Park
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Octavia Parks
Nicholas Patten
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Kenneth Perry
Jason Piatt
Kenneth Pollack
Heather Polzin
JASMINE POPE
Pamela Powell
JO PRICE
Emily Puhl
Nicholas Pycha
Joseph Quinn
Jessica Raba
David Ralph
Kiyanoush Razaghi
Kasey Reisman
Miriam Rhoden
Ellen Rice
Meaghan Richmond
Rachael Roberts
Mai Robertson
John N. Rose
Sherinda Rose
Daniel Rosenberg
JULIA ROWLAND
Laurice Royal
Daniel Rubin
Ryan Rupe
Jason Schafer
Lisa Settles
Nicoe Seymour
Jason Shafer
Stephen Sherman
Beverly Sikora
Thomas O. Slater
Brandon D. Sousa
Thomas Spring
James Stewart
Harrison Stone
Robert Summers
Megan Sunderland
Joshua Swanner
Darryl Tarver
Sakinah Tillman
Angela Townsend-Williams
Erin Tripathi
Bryan Upshur
Laura Venezia
Gerd Vetter
Te-Mika Warner
Sabrina Wear
Michael Wentworth
Kate Whitesell
Kimberley Wieke
Linda Wiles
Amy Wilson
Alicia Wilson
Diane Wilson
Wendy Wolock
Patrick Woodhouse
Viola A. Woolums
Ruhe Yilma
Jeremy Zacker
Robert L. Zentz
Equal Justice Council

MLA’s Equal Justice Council (EJC) actively promotes equal access to justice for Maryland’s most economically disadvantaged and vulnerable residents by increasing and diversifying MLA’s resources, financial and otherwise, and serving as ambassadors on behalf of MLA. The EJC is composed of managing attorneys from Maryland’s top law firms and other prominent members of the Maryland Bar and corporate community.

EQUAL JUSTICE COUNCIL LEADERSHIP
Co-Chairpersons:
Martin S. Himeles, Jr., Esq.
Lee H. Ogburn, Esq.

Equal Justice Associates

MLA’s Equal Justice Associates (EJA) comprises attorneys under the age of 40 who support MLA’s mission of providing equal access to civil legal assistance for low-income Marylanders through pro bono service and fundraising. In addition to organizing pro bono service opportunities, fundraising activities, and social networking events, EJA members also receive high quality training and mentoring from MLA attorneys in a variety of practice areas.

EJA LEADERSHIP
Chair: Darryl L. Tarver, Esq.
Vice Chair: Ernie Dominguez, Esq.
Secretary: Aaron DeGraffenreidt, Esq.
Treasurer: Alicia Shelton, Esq.
Member-At-Large: Megan E. Davis, Esq.
Pro Bono Chair: Joanna Diamond, Esq.

2021 Managing Partners’ Breakfast

On Tuesday, November 30, Maryland Legal Aid and the Equal Justice Council held the first in-person Managing Partners’ Meeting since the COVID-19 pandemic began. The event was held at the Baltimore office of Miles & Stockbridge, where 31 leaders of the private bar in Maryland gathered to hear about the transformative impact MLA has had on clients during the COVID-19 pandemic.

The Honorable Joseph M. Getty, Chief Judge of the Maryland Court of Appeals, was the featured speaker, while EJC Co-Chair Lee Ogburn spoke about what inspired him to join MLA as a full-time staff attorney in 2021, after a celebrated 42-year career at Kramon & Graham. Janine Scott, Chief Attorney of MLA’s Baltimore County office, also spoke about the successes and challenges of leading her team’s work in Baltimore County. Special thanks to Jessica duHoffmann, partner at Miles & Stockbridge and member of both the MLA Board and EJC, for again hosting a wonderful meeting. This event helps bring attention to the EJC’s annual Campaign for Equal Justice, which raised $303,000 in support of MLA’s mission in 2021.

“Clients are inspirational. There’s more that unites us than separates us.”
MLA Staff Attorney Lee Ogburn

Photos from Managing Partners’ Breakfast at Miles & Stockbridge
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Mrs. Lenel Srich-Meyerhof
Jefrey Nattelmann
Niles, Barton & Wilmer, LLP
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Ropes & Gray
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In memory of Dr. Charles Shubin
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George Taler and Cindy Renof
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