2021 ANNUAL REPORT

RESILIENCE

IN THE PURSUIT OF JUSTICE



Maryland Legal Aid Human Rights and Justice for All

MISSION

To provide high-quality legal services to Maryland's poor through a mix of services and to bring about the changes poor people want in the systems that affect them.

VISION

To lead in providing high-quality legal services; to build on mutual respect for clients, staff, and others; to advocate for justice; and to add maximum positive value to all who request legal assistance.

IN THE PURSUIT OF JUSTICE

Maryland Legal Aid (MLA) is a private, non-profit law firm that provides free, civil legal services to low-income individuals in Baltimore City and Maryland's 23 counties from 12 offices. The firm provides lifechanging legal help to clients by handling cases that involve a wide range of issues, including family, housing, government benefits, healthcare, employment, and consumer law. MLA also represents children in CINA (Child in Need of Assistance) proceedings in 16 jurisdictions. Other vulnerable populations, such as homeowners facing foreclosure, migrant and seasonal farm workers, people with developmental and mental health disabilities, health disabilities, persons living with HIV and AIDS, nursing home and assisted living residents, and veterans seeking benefits and assistance with related legal issues, also receive representation through special projects.

MLA PROVIDES LEGAL ASSISTANCE FOR CLIENTS FOR A VARIETY OF ISSUES, SUCH AS:

- Fighting unlawful evictions
- Advocating for improvement of substandard housing
- · Acquiring critical health care
- · Obtaining disability and other income assistance
- Maintaining custody of children and obtaining, preserving, or increasing child support
- Preventing foreclosures or mitigating their effects
- Recovering unpaid wages
- Remedying fraudulent sales practices and predatory contracts
- Restoring utilities
- Dealing with debts and debt collectors
- Obtaining unemployment benefits
- Obtaining protection against domestic violence
- Securing educational services
- Expunging criminal records to remove barriers to obtaining housing, employment, child custody, and a driver's license



DEAR FRIEND,

This past year has presented significant, and even devastating, challenges for many people around the world. The continuing trauma of the pandemic, coupled with a "racial reckoning" brought on by the murder of George Floyd and others, have greatly affected the already challenging economy. Closed businesses, loss of jobs, and the inability of many to afford the basic necessities of everyday life—shelter, food, and transportation – have become widespread and disproportionately impact poor people—Maryland Legal Aid's (MLA) clients, and especially those who are black and generally of color.

Despite these seemingly insurmountable challenges, however, MLA remained open throughout 2021, providing life-changing legal services to vulnerable and marginalized people, including walk-in applicants, throughout Maryland. Through expanded partnerships, broadened volunteer opportunities, focused community outreach, and organizational growth, MLA has been able to increase the number of clients served and positively impact the lives of thousands of Marylanders. In the face of adversity, members of MLA's staff and board have stayed the course and are motivated and inspired to continue their work with dedication, creativity, and innovation. These individuals and their continued dedication are to be applauded and celebrated.

The theme of this year's annual report is "Resilience in the Pursuit of Justice," inspired by MLA's clients, staff, supporters, and community partners who rose up and adapted to the many changes brought on by the events of 2021. Through it all, MLA persevered. The dictionary defines Resilience as "the ability to recover from setbacks, adapt well to change, and keep going in the face of adversity." This definition epitomizes MLA's efforts throughout 2021 as well as the people behind those efforts.

"Do not judge me by my success, judge me by how many times I fell down and got back up again." This simple, but profound, quote from Nelson Mandela truly captures the spirit of resilience that is part of MLA's fabric. In the midst of the trauma and stress of the world, MLA remains committed to its mission of pursuing equal access to justice, guided by the deeply embedded and enduring mantra, "clients first." MLA's advocates continue to respond to clients' needs in remarkable and appropriate ways in an effort to ensure that clients maintain their dignity and stability.

It is a privilege and honor to lead an organization with wide-ranging support from staff, pro bono attorneys, board members, members of the Equal Justice Council and Equal Justice Associates, volunteers, foundations and government funders—most notably the Maryland Legal Services Corporation and the federal Legal Services Corporation—and all of the community partners who make it possible for MLA to achieve equal access to justice for thousands of Marylanders each year. Thank you for your unwavering commitment and generosity in support of MLA's mission and work. Remain resilient!



Warren S. Oliveri, Jr., Esq. Board President



Wilhelm H. Joseph, Jr., Esq. Executive Director

Warm & aling

2021 IN REVIEW

81,048
Individuals and families served

2,139

Benefitted from criminal record expungements

5,929

Individuals and families obtained assistance with employment matters

1,957

Avoided eviction or foreclosure

1,073

Individuals secured critical income or food benefits

10,314

Abused and neglected children were represented

8,476

Individuals received representation with family law cases

28,313

Cases closed



Maryland Legal Aid



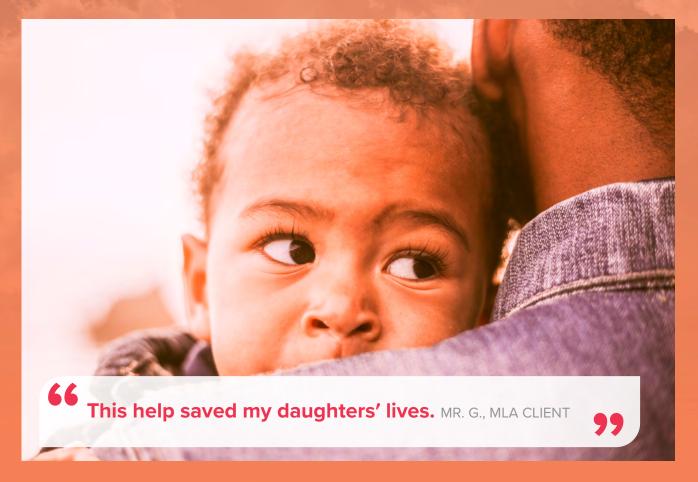
Maryland Legal Aid Secures Patient's Right to Counsel

In July 2019, Mr. M., a patient at a psychiatric hospital, refused to take prescribed psychotropic medication. A hospital panel met and approved administration of the forced medication, which led to Mr. M. filing an appeal. On the appeal request form, he declined legal representation; however, at the administrative hearing nine days later, Mr. M. requested legal representation. The Administrative Law Judge (ALJ) interpreted Mr. M.'s request for counsel as a request for a postponement and denied it. The administrative hearing took place and resulted in the ALJ's approval of the decision to forcibly medicate Mr. M.

In September 2019, Mr. M. was represented by Miriam Sincell, Chief Attorney of MLA's Allegany/Garrett office, in an appeal to the Circuit Court of Allegany County. The Court affirmed the ALJ's decision. MLA appealed Mr. M.'s case to the Court of Special Appeals in January 2021. The Court of Special Appeals also affirmed the ALJ's ruling.

Undeterred, MLA filed a Petition for Writ of Certiorari to the Court of Appeals. It was MLA's contention that Mr. M. had a statutory right to counsel at the administrative hearing and that the ALJ, in denying Mr. M.'s request for counsel, deprived him of his procedural due process rights.

The Court of Appeals issued its opinion in December 2021, and specifically interpreted the plain language of the statute to grant a patient in forced medication cases the right to counsel upon request. The Court "[concluded] that in this case the ALJ erred in declining Mr. M.'s request to be represented by counsel at the administrative hearing." The Court further clarified that in these cases, "due process requires, at a minimum, verification that an individual was properly advised and knowingly and voluntarily waived the right to request counsel and elected to proceed unrepresented."



Pro Bono Support Keeps Families Together

Mr. G. came to Maryland Legal Aid (MLA) for help with a custody modification for his two daughters (ages 10 and 7). A prior custody order was put into place in May 2019, and gave residential custody to the daughters' mother. The client received visitation in the summer and every weekend during the school year.

Mr. G.'s daughters were living with him over the summer following the custody order. In August 2020, however, there was a visitation exchange where the mother's brother and several other men physically assaulted Mr. G., resulting in significant injuries. The mother's brother was arrested and convicted of assault, but appealed and was released on bail.

Stressed and fearful of another attack, Mr. G. asked his daughters' mother to change the pick-up location to a public place where the client would feel safer, such as the children's school or a police precinct, but the mother refused. Mr. G. was unable to see his daughters because their mother was demanding he pick them up from her house, a potentially unsafe location. Mr. G. believed that he would be attacked again if he went to her home. He moved to be closer to his daughters. When he came to MLA he had been denied access to his children for more than six months.

With assistance from Pro Bono Attorney Richard Lebovitz, after two hearings, Mr. G. was awarded sole legal and primary physical custody of his daughters. He and his two young daughters are under one roof, reunited, and safe.

SUCCESS STORY

Lebovitz's dedication to the delivery of pro bono legal services has created lasting change for Mr. G. and his family. Without Mr. Lebovitz's pro bono support, Mr. G. would not have been able to navigate the complexities of a modification of custody matter and achieve meaningful access to justice.

ASSISTANT DIRECTOR FOR PRO BONO, ANGUS DERBYSHIRE, ESQ.

SUCCESS STORY

Advocates and Staff Stand up for Disabled Seniors

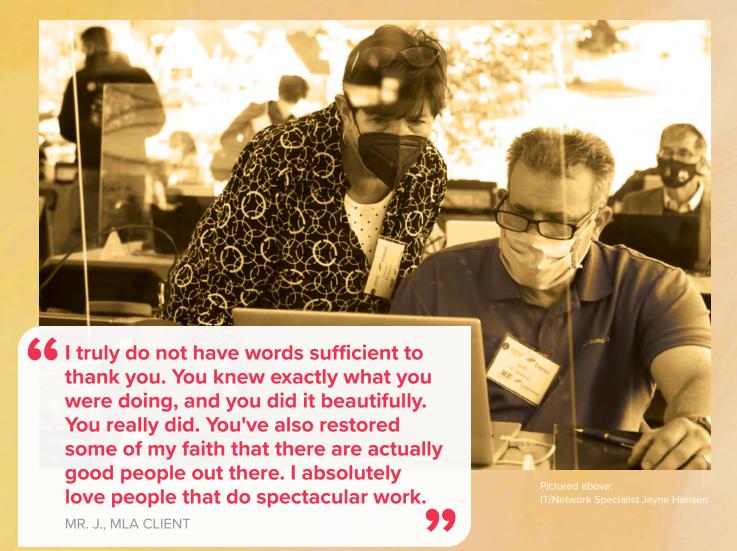
Mr. J. is hearing impaired and experienced homelessness for eight months due to the COVID-19 pandemic. His name reached the top of the waiting list for subsidized housing for elderly and disabled individuals, but his application was denied. Staff Attorney Amy Siegel represented Mr. J. at his administrative appeal hearing before a

hearing officer. After struggling with the housing authority the week before to have them provide a way to adequately accommodate the client's disabilities for his virtual hearing, Attorney Siegel called upon MLA's IT Specialist Jayne Hansen for help.

Jayne immediately arranged to be present at MLA's Anne Arundel/Howard office the morning of the hearing. She also configured a way to set up a safely-distanced, private computer station for the client to hear, see and be seen, and fully participate in his Zoom-based

administrative hearing. This involved connecting video through an MLA laptop, connecting to audio and the microphone through the client's cell phone, and ensuring the hearing was closed captioned.

Jayne went out of her way to find a creative solution which ultimately helped Mr. J.'s attorney win his case. He was provided subsidized housing and is no longer experiencing homelessness.





Attorneys and Paralegals Join Forces Helping Clients Avoid Eviction

Ms. J. lived in an apartment, and was late on her rent payments. She was living with bed bug issues on a daily basis, and sharing one bathroom with 11 other tenants on the floor on which she lived. With eviction looming, she sought out Maryland Legal Aid (MLA) after receiving a Failure to Pay Rent notice from her landlord. Although there were serious maintenance issues with Ms. J.'s apartment and the rest of the building, Ms. J.'s landlord was relentless, and threatened to evict her. MLA's Staff Attorney Douglas Nivens, II and Paralegal Phillip Middleton worked together to research the landlord's rental license. They found that while the client's landlord received his rental license on March 11, 2021, he requested that the Court recognize the license as being effective October 22, 2020, the date he applied for the license.

The landlord argued that he could not obtain a license due to closures created by the COVID-19 pandemic. With help from the Baltimore City Department of Housing & Community Development, Douglas and Phillip successfully argued that the landlord had no legitimate excuse for waiting five months to complete his license application. The Court dismissed the landlord's complaint with prejudice, freeing Ms. J. from any rent liability for the months that the property was unlicensed, and awarded judgment in favor of Ms. J. She was allowed to stay in the house and avoid \$3,457.50 in rent liability for the months that the property was unlicensed.

CLIENT GRATITUDE

Ms. Shutinya worked tirelessly to ease my concerns and was readily available to answer all of my questions. I wanted to pass along this note of deep gratitude and appreciation for Ms. Shutinya! All the best, Mr. K.



for the exceptional dedication and client commitment I received from Ms. Peggy Ramin!

She was poignant, compassionate, and informative. She told me exactly what we needed to do to get the ball rolling and I felt as though a weight had been lifted from my shoulders immediately following that call. There are no words to appropriately express the depth of my gratitude; this email is my attempt to even scratch the surface. Sincerely, Ms. L.

I want to personally say thank you so much, you are a great attorney and I would highly recommend you. Ms. H.

Words cannot express how grateful I am for your help and the help of your team. I know we still have the appeal hearing to get through but the money was just deposited in my account and it is a certified life changer.

You have positively changed my life and the life of my family. Thank you so much from the bottom of my heart. If you ever doubt what you do please know you made my family's life better and I am sure we aren't the only ones.

Thank you, Mr. R.

THANK YOU for all your time and resolving my Homeowners Association (HOA) debt collection problem. You have been so helpful in this negotiation. I could not of done this without your determination to get this settlement. This is a large amount of money and I am eternally grateful for your help. Maryland Legal Aid is a great service to seniors.



my overpayment has been approved. I went into my account in the Beacon system and the overpayment is no longer showing. This evening, I cried and prayed to God countless times thanking Him for my blessings, then cried some more. You are an angel! I want to thank you for your unending support during a very difficult time in my life. Ms. Gordon, like after a dark storm, you came like a rainbow that gives hope. I appreciate all the time you and your assistants spent working on my case. Please do not hesitate to reach out if I can ever reciprocate in any way. — All the best, Ms. R.

UPDATES



133,706 Visitors assisted by the Maryland Courts Help and District Court Help centers in 2021
491 Pro Bono Hours
682 Litigants Assisted
(by pro bono attorneys)

All Staff & Board Conference

On November 16, MLA and MCLA held its 2021 All Staff & Board Conference virtually. The theme of this year's conference was "Resilience in the Pursuit of Justice," and the keynote speaker was former Harlem Globetrotter, and current community leader and humanitarian, Choo Smith. Mr. Smith is pioneering the "Choo Smith Communiversity," a one-of-a-kind space in Baltimore with wraparound services for the community. The conference featured a wide range of sessions on poverty as a barrier to justice, disability access, right to counsel in evictions, the impact of fines and fees on access to justice, Microsoft tips and tricks, ethics and professional responsibility, trauma-informed representation, how to tell a client's story, and self-care.

MCLA Update

Through a contract with the Maryland Judiciary, the Maryland Center for Legal Assistance (MCLA), a wholly-owned subsidiary of MLA, operates District Court Help Centers in Baltimore City, Cambridge, Catonsville, Glen Burnie, Hagerstown, Rockville, Salisbury, and Upper Marlboro, and the Maryland Courts Help Centers in Frederick and Annapolis (call center). In December, MCLA's District Court Help Center in Rockville held a grand opening celebration and ribbon-cutting ceremony. Montgomery County District Court Administrative Judge Sherri D. Koch, the Honorable Chief Judge Joseph M. Getty from the Maryland Court of Appeals, the Honorable Chief Judge John P. Morrissey from District Court of Maryland, MLA's Executive Director Wilhelm H. Joseph, Jr., and MCLA's Supervising Attorney Nicole Katrivanos each gave remarks followed by the ribbon cutting. In 2021, MCLA recorded 21 new webinars, available on-demand, including topics such as: filing for divorce, child custody, rent related debt, rent escrow and filing for expungement.



5,360

Individuals assisted in underserved communities through the Lawyer in the Library program



We are proud to be the first library system in the country to own and operate a mobile legal vehicle, servicing those who don't have access to legal help.

Baltimore County Public Library Director Sonia Alcántara-Antoine 99

Mobile Law Library Launches in Baltimore County

Baltimore County Public Library, in partnership with Maryland Legal Aid, debuted its Mobile Library Law Center in July. The mobile service offers free legal services in areas such as bankruptcy, child custody and support, debt collection, expungements, government benefits, housing, landlord/tenant, veterans' benefits, and unemployment benefits to underserved areas of the county.

The mobile unit is specifically intended to serve residents with disabilities, seniors, veterans and those who are economically disadvantaged.

COMMUNITY ENGAGEMENT



Lawyer in the Schools 45 CLINICS / 1,984 INDIVIDUALS

assisted at 10 school locations through Lawyer in the Schools program

Approximately **5,300** new cases opened statewide through the Lawyer in the Library program

Community Lawyering Initiative

MLA's Community Lawyering Initiative brings life-changing legal assistance directly to underserved neighborhoods. The concept for the Initiative began in 2015 when MLA launched a weekly Lawyer in the Library program at the Enoch Pratt Free Library's Pennsylvania Avenue Branch following the civil unrest in Baltimore. As awareness of the program increased and the need for civil legal services and criminal record expungements became more apparent, MLA answered the demand for services by designating staff and recruiting pro bono attorneys, paralegals, and law students to help serve clients through the Initiative. MLA's Community Lawyering Initiative includes a number of weekly and monthly legal and expungement clinics coordinated and hosted in partnership with community organizations from around the state, as well as an expansion of the Lawyer in the Library program to other library locations throughout Maryland. In 2021, the Initiative opened approximately 5,300 new cases statewide.

MLA's celebrated Community Lawyering Initiative, shifted from virtual "Know Your Rights" educational presentations, provided throughout 2020 through various social media platforms, back to in-person legal clinics offered in collaboration with a number of community partners. In 2021, MLA's seminal Lawyer in The Library program assisted 5,360 individuals in underserved communities through 190 clinics offering free legal services. Working together, MLA attorneys, paralegals, and administrative staff, along with volunteer attorneys and law students provided real avenues to assist and inform individuals about their legal rights.







These Coats & Clinics events help us build trust in the community, while we carry out our main mission of providing legal assistance. The MLA staff encompasses what a human rights lawyer is—a total lawyer!

MLA Executive Director Wilhelm H. Joseph, Jr.

Coats and Clinics

In November and December, Maryland Legal Aid partnered with Clothes4Souls, Macy's, and local community organizations to distribute over 3,000 new coats to adults and children in need in Baltimore City, Annapolis (Anne Arundel County), Laurel (Prince George's County), and Silver Spring (Montgomery County). In addition to a free coat, financially eligible adults also received free help to resolve their civil legal issues and expunge their criminal records. Sixty coats were also donated to the Bar Association of Baltimore City for their Holiday Party for Children Living in Homeless Shelters.

PRO BONO AND LEADERSHIP

PRO BONO PROGRAM

MLA's Pro Bono Program provides attorneys with opportunities to learn new areas of law through trainings, legal clinics, participation in MLA's task forces on substantive areas of law, and mentorship. In 2021, 183 pro bono attorneys provided legal assistance to clients.



Maureen Dry-Wasson

Lynne Durbin

Anneke Dunbar-Gronke



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Robert L. Zentz

Jennifer Nowak

Marilyn Ogburn

Lee Ogburn





Equal Justice Council

MLA's Equal Justice Council (EJC) actively promotes equal access to justice for Maryland's most economically disadvantaged and vulnerable residents by increasing and diversifying MLA's resources, financial and otherwise, and serving as ambassadors on behalf of MLA. The EJC is composed of managing attorneys from Maryland's top law firms and other prominent members of the Maryland Bar and corporate community.

EQUAL JUSTICE COUNCIL LEADERSHIP

Co-Chairpersons: Martin S. Himeles, Jr., Esq. Lee H. Ogburn, Esq.

Equal Justice Associates

MLA's Equal Justice Associates (EJA) comprises attorneys under the age of 40 who support MLA's mission of providing equal access to civil legal assistance for low-income Marylanders through pro bono service and fundraising. In addition to organizing pro bono service opportunities, fundraising activities, and social networking events, EJA members also receive high quality training and mentoring from MLA attorneys in a variety of practice areas.

EJA LEADERSHIP

Chair: Darryl L. Tarver, Esq.

Vice Chair: Ernie Dominguez, Esq.

Secretary: Aaron DeGraffenreidt, Esq.

Treasurer: Alicia Shelton, Esq.

Member-At-Large: Megan E. Davis, Esq. Pro Bono Chair: Joanna Diamond, Esq.

2021 Managing Partners' Breakfast

On Tuesday, November 30, Maryland Legal Aid and the Equal Justice Council held the first in-person Managing Partners' Meeting since the COVID-19 pandemic began. The event was held at the Baltimore office of Miles & Stockbridge, where 31 leaders of the private bar in Maryland gathered to hear about the transformative impact MLA has had on clients during the COVID-19 pandemic.

The Honorable Joseph M. Getty, Chief Judge of the Maryland Court of Appeals, was the featured speaker, while EJC Co-Chair Lee Ogburn spoke about what inspired him to join MLA as a full-time staff attorney in 2021, after a celebrated 42-year career at Kramon & Graham. Janine Scott, Chief Attorney of MLA's Baltimore County office, also spoke about the successes and challenges of leading her team's work in Baltimore County. Special thanks to Jessica duHoffmann, partner at Miles & Stockbridge and member of both the MLA Board and EJC, for again hosting a wonderful meeting. This event helps bring attention to the EJC's annual Campaign for Equal Justice, which raised \$303,000 in support of MLA's mission in 2021.



Photos from Managing Partners' Breakfast at Miles & Stockbridge

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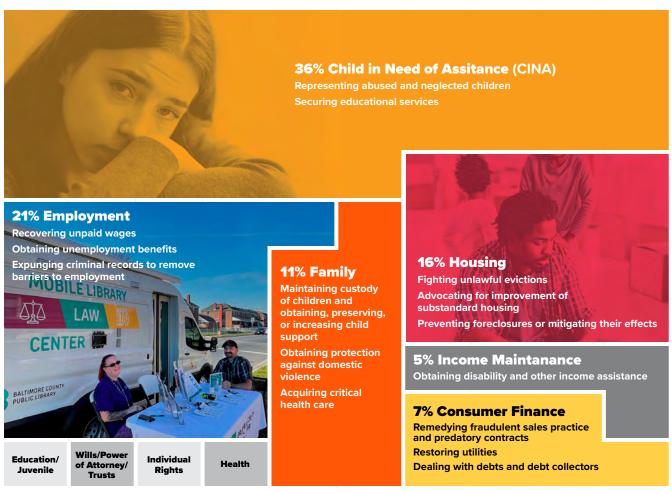
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Each list represents calendar year 2021.

Lolita G. Wilson

2021 CLIENT CASE TYPES



Each of these equals less than 1%

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GIFTS OF STOCK

Charles Schwab Account Name: Legal Aid Bureau, Inc. DTC# 0164 Account #78352614

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United Way: 54 Maryland Charity Campaign: 520591621 Combined Federal Campaign: 15755

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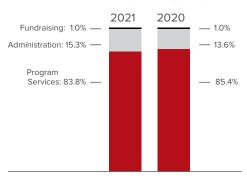
For more information, contact Director of Development, Graham Cowger, at gcowger@mdlab.org or 410-951-7706.

2021 FINANCIAL REPORT

	2021
TOTAL OPERATING REVENUES & SUPPORT*	\$35,738,513
TOTAL OPERATING EXPENSES	\$30,409,886
NET ASSETS, END OF YEAR	\$30,527,425
SELECTED FUNDING RECEIVED	
Federal:	\$5,235,166
Legal Services Corporation Legal Services Corporation - Pro Bono Innovation Fund	\$5,235,166 \$53,656
g	¥,
Anne Arundel - ACDS ARPA COVID	16,147
Baltimore City - CDBG CV	6,822
Baltimore County CRF Eviction Prevention Baltimore County ARPA Eviction Prevention	48,826 97,766
Charles County - ERAP	35,493
Frederick County CRF Eviction Prevention	3,840
Frederick County - ERAP	10,959
Garrett Co. Health Dept. (RCORP-I)	4,222
Howard County Eviction Prevention COVID Legal Assistance to Victims Grant (OVW)	60,600 21,989
Maryland Housing Counseling Fund - CSBG	50,000
Montgomery County Community Development Block	1,363
Montgomery County - DHCA EP COVID CARES	41,209
Montgomery County - DHCA EP COVID ERA	27,828
Prince George's County - Community Development Block	40,000
Prince George's County - Family Justice Center (VAWA)	20,941
Prince George's County - Family Justice Center (VOCA) Queen Anne's County ERAP	120,000 1,900
Ryan White / HIV / AIDS Legal Assistance	138,264
Violence Against Women's Act (VAWA)	43,130
Violence Against Women's Act (VAWA) - Victims of Crime Act (VOCA)	394,471
Wicomico County ERAP	17,816
Title III-B/Elderly Assistance: Anne Arundel, Baltimore, Calvert, Carroll, Cecil, Charles, Frederick, Harford, Howard, Montgomery, Prince George's, Queen Anne's and St. Mary's Counties; Lower and Upper Eastern Shore	436,446
State:	
Maryland Legal Services Corporation (MLSC) - Operating & Challenge	11,536,351
Other MLSC grants for:	
Extended Representation	202.025
Foreclosure Prevention Workforce Development	280,035 399,000
Eviction Prevention	381,400
Contracted provision of convices for solf represented litigants and representation of abuse	
Contracted provision of services for self-represented litigants and representation of abuse and neglected children, victims of domestic violence, developmentally disabled and ment persons confined to mental health institutions through the Maryland Department of Health parents in child custody matters, and the Maryland Center for Legal Assistance.	ally ill
County Grants:	
Baltimore City - Project Serve	1,782
Frederick - Community Partnership Montgomery County Council	50,000 14,864
Montgomery County - DHCA EP	47,509
Prince George's - Community Partnership	
County Grants-In-Aid: Anne Arundel	22,858
Baltimore City	146,281
Baltimore	99,167
Harford Howard	38,000 86,250
	80,230
Circuit Court Pro Se Grants:	476.000
Anne Arundel County Family Law Pro Se Project	176,000
Private Donations:	400.00
Contributions Foundations	482,634 190,150
	150,150

This report contains a summary of 2021 financial information and of selected sources of funding received.

EXPENDITURE ALLOCATION



SERVED BY COUNTY 2021

	MLA CASES	MLA PERSONS SERVED	MCLA MATTERS HANDLED	
Allegany	772	1,840	795	
Anne Arundel	4,070	8,497	25,691	
Baltimore City	8,742	23,914	16,831	
Baltimore County	2,682	7,660	20,861	
Calvert	415	500	1,509	
Caroline	76	309	429	
Carroll	187	662	1,517	
Cecil	284	1,429	1,854	
Charles	729	1,721	3,444	
Dorchester	137	351	654	
Frederick	1,169	3,331	5,941	
Garrett	458	1,286	198	
Harford	1,176	3,872	2,688	
Howard	301	1,582	4,545	
Kent	59	257	155	
Montgomery	2,655	7,335	13,826	
Prince George's	2,634	9,021	20,448	
Queen Anne's	81	415	454	
St. Mary's	610	878	2,042	
Somerset	65	847	539	
Talbot	112	304	513	
Washington	335	1,655	2,192	
Wicomico	353	2,345	3,536	
Worcester	105	545	1033	
Out of State	106	492	451	
Undetermined	_		1,560	
TOTAL	28,313	81,048	133,706	

* Includes *pro* se litigants assisted by the Maryland Center for Legal Assistance (MCLA) through the District Court Help Resource Centers in Baltimore City, and Baltimore, Anne Arundel, Dorchester, Montgomery, Prince George's, Washington, and Wicomico counties, the Maryland Courts Help Centers in Annapolis and Frederick, and the Anne Arundel Family Law Self-Help Center.

The Legal Aid Bureau, Inc. is a 501(c)(3) organization that provides free civil legal services to low-income people in every Maryland community. A copy of our current financial statement is available upon request by calling our office: (410) 951-7719. Documents and information submitted to the State of Maryland under the Maryland Charitable Solicitations Act are available from the Office of the Secretary of State, State House, Annapolis, MD 21401, for the cost of copying and mailing.

All funds received by the Legal Aid Bureau, Inc. are spent in accordance with the Legal Services Corporation Act of 1974, as amended 1977, 42 U.S.C. \$\$ 2996 et. seq., its implementing regulations, 45 C.F.R. \$ 1600 et. seq., and other applicable law.

^{*} SBA Paycheck Protection Program from loans received and expended during 2020 and forgiven in 2021. Complete audited financial statements are available from Maryland Legal Aid upon request.



Legal Aid Bureau, Inc. 500 East Lexington Street Baltimore, Maryland 21202

Editors: lan Bravo, Jennifer Lavella, Alec Chase, Graham Cowger Designer: Bill Geenen Printing by Pavsner Press, Inc.

2021 ANNUAL REPORT

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3451 Court House Drive 2nd Floor Ellicott City, MD 21043 (410) 480-1057

Baltimore City

500 E. Lexington Street Baltimore, MD 21202 Telephone Intake: (410) 951-7750 866-635-2948 Business Line: (410) 951-7777 (800) 999-8904

Baltimore County

215 Washington Avenue Suite 305 Towson, MD 21204 (410) 427-1800 (877) 878-5920

Cecil/Harford

103 S. Hickory Avenue Bel Air, MD 21014 (410) 836-8202 (800) 444-9529

Lower Eastern Shore

Dorchester, Somerset, Wicomico, Worcester 201 E. Main Street Salisbury, MD 21801 (410) 546-5511 (800) 444-4099

Midwestern Maryland

Carroll, Frederick, Washington 22 S. Market Street Suite 11 Frederick, MD 21701 (301) 694-7414 (800) 679-8813

Montgomery County

600 Jefferson Plaza Suite 430 Rockville, MD 20852 (240) 314-0373 (855) 880-9487

Prince George's County

8401 Corporate Drive Suite 200 Landover, MD 20785 (301) 560-2100 (888) 215-5316

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Upper Eastern Shore

Caroline, Kent, Queen Anne's, Talbot 106 Washington Street Suite 101 Easton, MD 21601 (410) 763-9676 (800) 477-2543

Statewide Programs & Resources

Community Lawyering Initiative (443) 451-2805

Farmworker Program (800) 444-4099

Foreclosure Legal Assistance Project (888) 213-3320

Long-Term Care Assistance Project (866) 635-2948

Maryland Senior Legal Helpline (866) 635-2948

Veterans' Hotline (443) 863-4040

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