

Life-Changing Legal Assistance





Advancing Human Rights and Justice for All

MISSION

To provide high-quality legal services to Maryland's poor through a mix of services and to bring about the changes poor people want in the systems that affect them.

VISION

To lead in providing high-quality legal services; to build on mutual respect for clients, staff, and others; to advocate for justice; and to add maximum positive value to all who request legal assistance.

EMPOWERING CITIZENS TO OVERCOME BARRIERS



MLA after COVID-19: A Look Ahead

While this report covers 2019, Maryland Legal Aid (MLA) has adjusted to the unique and complex circumstances presented during the COVID-19 public health crisis, which overshadowed the first half of 2020. During the past few months, while under the Governor's Executive Order to shelter in place to limit the spread of COVID-19, MLA, designated an essential business, remained operational and fully committed to serving clients and those in need of civil legal assistance. MLA's 12 statewide office locations continue to advocate on behalf of clients in order to protect their basic human rights to safe and affordable housing, access to medical care, freedom from domestic violence, rightfully earned wages, and more.

The devastating consequences of this crisis will especially impact Maryland's most vulnerable residents. As businesses and other entities close or significantly decrease their services and jobs are lost, the need for free legal help continues to rise dramatically. MLA is working hard to shore up its resources to ensure that it is able to meet this need in both the near and long term. The continued support from MLA's volunteers, pro bono attorneys, donors, and funders in the months ahead will be critical and truly appreciated.

106,846–the total number of Marylanders who received civil legal assistance from Maryland Legal Aid in 2019.

In Maryland's 23 counties and in Baltimore City, MLA provides essential legal help to individuals and families with the mission to protect and advance their human rights to basic needs such as safe and affordable housing, access to medical care and food security, and protection from abusive relationships.

For vulnerable and marginalized Marylanders, obtaining equal access to the justice system can be extremely challenging. For the past 109 years, MLA has been committed to educating Marylanders about their rights in a variety of civil legal matters and providing free, civil legal services that lead to positive and oftentimes life-changing outcomes for clients.

This report features just a few examples of individuals who received life-changing legal assistance from MLA in 2019. Clients have been able to break cycles of poverty and abuse, remove barriers to finding employment, complete educations, and maintain stable homes for themselves and their children. None of these transformative outcomes would be possible without the multi-faceted contributions of time, talent, and treasure from MLA's many supporters.

Your donations also help MLA's *Community Lawyering Initiative* (CLI) expand its cutting-edge programming to provide critical civil legal services to clients in the neighborhoods in which they live and work. CLI now serves as a model for other legal aid programs around the country that are looking to replicate the program's positive client outcomes and successful and varied community partnerships.

With the help of pro bono attorneys and other volunteers, CLI provides legal help to underserved communities in unconventional locations such as libraries, community centers, and places of worship, and empowers residents to overcome barriers to employment, housing, health care, child custody and more.

2020 will mark five years since CLI began with MLA's signature Lawyer in the Library program. The program has grown from a single weekly clinic in a West Baltimore library to more than 300 clinics per year in a variety of settings that reach residents in every county in the state.

In 2019, the six Self-Help Resource Centers operated by The Maryland Center for Legal Assistance (MCLA)— MLA's wholly-owned subsidiary—served more than 100,000 self-represented litigants, which is a record for MCLA since its establishment in 2017. MCLA's success is made possible, in large part, by the Maryland Judiciary's dedication to enhancing access to justice for all Marylanders and its significant funding for MCLA to manage and operate the Maryland Courts Self-Help Centers and District Courts Self-Help Resource Centers.

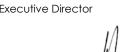
MLA is grateful for its passionate staff advocates, pro bono attorneys, donors, Board members, members of the Equal Justice Council and Equal Justice Associates, volunteers, and foundations and governmental funders most notably the Maryland Legal Services Corporation and the federal Legal Services Corporation—and all of our community partners, for making it possible for 106,846 Marylanders to achieve equal access to justice in 2019.

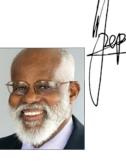
Thank you for your continued and invaluable support.

Warren S. Oliveri, Jr., Esq. Board President Wilhelm H. Joseph, Jr., Esq. Executive Director

Warm L. at







CLIENTS ARE ABLE TO BREAK CYCLES OF POVERTY AND ABUSE





JANUARY

MLA's Community

Lawyering Initiative was

featured in the Legal

Services Corporation's

Best Practices Corner

newsletter and in

Medium.com.



FEBRUARY

MLA's Lawyer in

expanded to

Talbot County.

the Library program

MARCH

MLA provided brief civil legal advice and criminal record expungements during the "Naptown Anti-Dope Event" in Annapolis.

Paralegal Veronique Felix appeared on the Good 2 Know news show.

Senior Staff Attorney Louise Carwell received the Daily Record's Leadership in Law • Award.

The Daily Record ranked MLA Maryland's 3rd Largest Law Firm

LAW FIRMS -DAILY RECORD

Maryland's ARGEST

APRIL

Pro Bono Program Director Julianne Tarver traveled to Washington, D.C. to present before the Department of Commerce.

Shareice Simpson and Vicki Johnson, along

with Senior Paralegal

Debbie Lewis Smith and

Paralegal Shelly Smith,

Meaghan McDermott

(center), Supervising

Attorney and Project

Community Lawyering Initiative, and Area Manager of Prince George's County Memorial Library Melanie Townsend Diggs were guests on the Take it to the Streets radio show with host Bobby Gailesy.

Director for MLA's

attended the 2019 Springfest Community

Outreach event in

West Baltimore.



MLA welcomed SiriusXM talk show host Laura Coates, host of the Laura Coates Show, to broadcast live from MLA's Baltimore City office.















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JUNE

MLA welcomed the 2019 Law Links students as summer interns

MLA's Equal Justice Council hosted its 22nd Annual EJC Breakfast in Baltimore City.





MLA was awarded \$100,000 from the Abell Foundation to support its Lawyer in the Library program and partnership with Enoch Pratt Free Library.



Chief Attorney Joan Little from MLA's Baltimore City Child Advocacy Unit prevailed in a Termination of Parental Rights (TPR) proceeding, which determined that judges must look beyond the parent-child bond in termination rulings.

Paralegal Jumel Howard received the Civic Advocate of the Year Award from The People's Voice and the Howard County Citizens Association.

HCCA Howard County Citizens Association Since 1961... The Voice of the People of Howard County The People's Voice™

The Montgomery County government awarded a \$40,000 grant to MLA to enhance access to legal services for low-income families through a medicallegal partnership with Cornerstone behavioral health services.





SEPTEMBER

MLA celebrated the grand opening of its Attorney Nancy McCaig relocated Southern Maryland office in Hughesville.

> MLA's Montgomery County office celebrated a few pro bono attorneys with a potluck meal and certificates of appreciation.

MLA clients presented their experiences working with civil legal advocates at MLA's "Through Our Clients Eyes" training



NOVEMBER



Paralegal Kim Wilson conducted intake at an expungement clinic at Our Daily Bread.

MLA staff presented about MLA's Community Lawyering Initiative at the National Legal Aid & Defender Association's annual conference in Detroit.

Miles & Stockbridge hosted MLA's Managing Partners Breakfast.





OCTOBER

MLA staff participated in the 2019 Baltimore Running Festival as the "Justice Joggers."



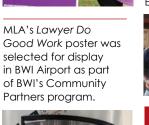


DECEMBER

Chief Attorney Nina Shore was presented with the Maryland Legal Services Corporation's Benjamin L. Cardin Distinguished Service Award.

Executive Director Wilhelm Joseph, Jr. played Santa Claus at the Bar Association for Baltimore City Holiday Party for Children Living in Shelters.





AUGUST

Staff Attorney Jamie

showed their support

for Opioid Awareness

Month with Wicomico

Goes Purple.

Miliman and Chief



The Legal Services Corporation Pro Bono Innovation Fund awarded a \$268,000 grant to MLA to support MLA's Lawyer in the Schools program.





Ms. V. | Child Custody and Child Support

For years, Ms. V. endured physical abuse from her husband. She separated from him, but when he became violent toward their children, Ms. V. sought full custody and a divorce.

Before doing so, Ms. V. had previously filed for and received a protective order to protect herself and her children from her husband, which he violated. Even after he served time in jail for violating the order, Ms. V.'s husband continued to threaten Ms. V. and be abusive toward their children during visitation.

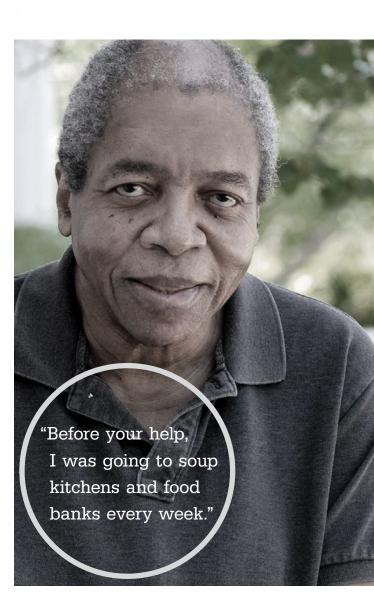
By the time Ms. V. came to Maryland Legal Aid's Montgomery County office for help, Staff Attorneys Javaneh Pourkarim and Kim Lauer learned that the discovery period was closed and incomplete, and that Ms. V.'s trial was less than two months away.

Mr. P. | Veterans' Assistance

Two brain aneurysms and a stroke left Mr. P., a disabled veteran, without the use of one of his arms and one of his legs. He was unable to work and was dependent on monthly alimony payments from his ex-wife who had been ordered to pay him alimony when they divorced more than 15 years ago. Six years ago, Mr. P.'s ex-wife stopped making monthly payments and refused to speak to him. He tried to file a Motion for Contempt twice on his own, but was unable to serve his ex-wife and his pleadings were eventually dismissed. "Before I got help, I was in bad shape," shared Mr. P. "I tried to do it on my own by going to court and trying to fill out the papers, but I didn't know what to do or how to do it. I really needed help."

Through MLA's Joining Forces Veterans' Hotline, Mr. P. received extended representation from Staff Attorney Cheryl Chado, who filed a Petition for Contempt on behalf of Mr. P. The petition was granted, and the \$7,000 arrears that Mr. P.'s ex-wife owed were entered as a judgment. The court also ordered that ongoing alimony be automatically garnished from the ex-wife's paycheck. Attorney Chado then filed a wage garnishment request to collect on the judgment. The judgment was satisfied in May 2019. "Before your help, I was going to soup kitchens and food banks every week," said Mr. P. "The money [from the judgment] helped me pay utility bills and buy groceries. Without you, I would have never made it this far." The two MLA attorneys quickly began preparing for trial by issuing key subpoenas, speaking with witnesses, and preparing Ms. V. for trial.

Ms. V. was granted a divorce, and after a two-day trial, the Judge awarded Ms. V. full legal and physical custody of her children. In addition, Ms. V.'s former husband was ordered to undergo a full mental evaluation prior to having any visitation with their children. Attorneys Pourkarim and Lauer were also able to increase child support for Ms. V. and her children by \$600 per month.



Staff Attorney LeighAnn Rosenberg filed an emergency motion to postpone, which gave MLA time to fight the improper eviction.

Ms. W. | Housing and Domestic Violence

Ms. W. was facing termination of her housing assistance voucher by the Howard County Housing Authority. Ms. W. was a victim of domestic violence, and the Housing Authority alleged that they were terminating her voucher because her former abusive partner was living with her without authorization. Ms. W.'s abuser, as a means to control her, confirmed these allegations.

Ms. W. appealed the voucher termination and tried to represent herself at the administrative hearing, but was unsuccessful. Since her voucher was terminated and she could no longer afford to pay rent, Ms. W. found herself on the verge of being evicted.

Staff Attorney LeighAnn Rosenberg from MLA's Metropolitan Maryland office filed an emergency motion to postpone, which gave MLA time to fight the improper eviction. MLA presented the Housing Authority with the possibility of MLA filing a lawsuit for violation of the Federal Violence Against Women Act (VAWA), which protects women like Ms. W. from eviction or termination of assistance based on being a victim of abuse by a domestic partner.

Attorney Rosenberg's efforts led to the Housing Authority making retroactive rental payments to Ms. W.'s landlord and reissuing Ms. W.'s voucher. The Court ruled against the landlord and canceled the eviction scheduled for the next day.

Ms. F. | Rent Court Extended Representation Project

Under the Rent Court Extended Representation Project funded by the Maryland Legal Services Corporation, Staff Attorney Douglas Nivens assisted Ms. F. when her landlord threatened to evict her for Failure to Pay Rent.

Prior to moving into her apartment, Ms. F. lived in a shelter. To help Ms. F. transition into a stable home, the shelter paid the first month's rent and the security deposit to the landlord on Ms. F.'s behalf. The landlord believed that he could collect three months of rent for the security deposit, and so immediately after Ms. F. moved into her apartment, the landlord asked her for more rent. When Ms. F. paid the extra rent, instead of applying Ms. F.'s additional payments toward her monthly rent payments, the landlord inaccurately and unlawfully applied it toward the security deposit.

Alleging that he had not received July's rent payment, the landlord filed a Failure to Pay rent case against Ms. F. The landlord received default judgments in July and August 2019 and filed a warrant of restitution for July's judgment to have Ms. F. removed from her apartment. Ms. F. didn't receive her notice of her impending eviction until the landlord handed her a copy of the warrant. The landlord subsequently filed Failure to Pay Rent cases in August and in September. After an initial review of the case, Attorney Nivens determined that Ms. F. had overpaid her security deposit and the landlord filed the July warrant of restitution using the wrong apartment number. Douglas prepared a motion to vacate the judgment, quash the warrant, and cancel the eviction, arguing that Ms. F. paid her rent and the warrant was incorrectly addressed. During Ms. F.'s direct examination, Douglas presented an alternative ledger, which he formulated by using the landlord's receipts, Ms. F.'s rent receipts, and Failure to Pay Rent complaints.

The alternative ledger showed the excessive security deposit and rent payments that Ms. F. made. The Court determined that the landlord's calculations, ledger, and understanding of the law were incorrect and that Ms. F. paid her rent on time for July and August and overpaid the security deposit. The Court ruled against the landlord, and canceled the eviction scheduled for the next day. Ms. F. was grateful to have the matter resolved and to be able to remain in her home.

Ms. C. | Housing and Criminal Record Expungement

Ms. C. was determined to start a new chapter in her life and was preparing to enroll in a nursing program at a local community college. She came to MLA's Midwestern Maryland office in June 2019 for help after she was denied housing by the Housing Authority of the City of Frederick because of her criminal background.

Although Ms. C. had three items on her criminal record that were eligible for expungement, two items remained ineligible. Staff Attorney Seana Reichold, who worked under a grant to expunge clients' criminal records, prepared petitions and motions, conducted research, and asked the court to give an Early Expungement, citing Ms. C.'s barrier to housing. Attorney Reichold worked with Supervising Attorney Sunny Desai to represent Ms. C. at her hearing. The court granted Ms. C. an early expungement and the last two items on her criminal record were expunged early.

At Ms. C.'s hearing to appeal her denial by the Housing Authority, MLA provided papers from the court showing that each item on Ms. C.'s criminal record was in the process of being expunged. Attorney Reichold also testified that Ms. C. had turned her life around and was set to study nursing at a local community college. The Housing Authority granted Ms. C. housing, which created stability for her to continue down a successful path to a new career.

> The Housing Authority granted Ms. C. housing, which created stability for her to continue down a successful path to a new career.

Ms. S. | Landlord-Tenant

When Ms. S.'s landlord presented her with an outstanding water bill that totaled more than \$6,000, she was able to pay \$2,100 of the bill, to which her landlord agreed. Unbeknownst to Ms. S., her landlord continued to pursue legal action for the remaining water bill balance. Ms. S. was given no notice that she was expected to attend a court hearing, because the landlord had told her that the issue had been resolved. When Ms. S. received notice of a court appearance, she came to MLA's Baltimore City office for help, where Staff Attorney Theda Saffo guided her through the legal process. "Attorney Saffo stepped in and presented all the paperwork to the judge and showed him that my landlord was wrong," shared Ms. S. "I knew she was in my corner." With MLA's assistance, Ms. S. avoided a default judgment.



Photo Joshua McKerrow, staff / Capital Gazette

"Attorney Saffo stepped in and presented all the paperwork to the judge and showed him that my landlord was wrong," shared Ms. S. "I knew she was in my corner."

Fighting Housing Discrimination and Poor Living Conditions

In May 2019, MLA entered its appearance as cocounsel with the Annapolis-based law firm of Wise & Donahue on a federal civil rights lawsuit against the City of Annapolis and the Housing Authority of the City of Annapolis (HACA). The lawsuit claims the City of Annapolis and HACA violated the civil rights of more than 1,600 residents of public housing in Annapolis, a majority of whom are African American. Supervising Attorney Lisa Sarro from MLA's Anne Arundel County office shared, "We want historical wrongs to be put on the path to being corrected... This is not something that just happened over the last few years of the buildings becoming dilapidated. This is a result of, really, decades of neglect."



Number of visitors assisted by the Maryland Courts Self-Help and District Court Self-Help Centers in 2019: **108,497**

2019 MCLA Update

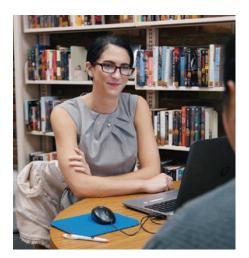
The Maryland Center for Legal Assistance (MCLA) is a wholly-owned subsidiary of MLA. Through a contract with the Administrative Office of the Courts, MCLA operates the District Court Self-Help Resource Centers in Baltimore City, Catonsville, Glen Burnie, Salisbury, and Upper Marlboro, and the Maryland Courts Self-Help Centers in Frederick and Annapolis (call center). The District Court Self-Help Resource Centers are walk-in facilities that assist with civil matters, including landlord-tenant, small claims, debt collection, and protective orders. In addition, the Maryland Courts Self-Help Centers assist with a broad range of issues including custody, divorce, and expungement of criminal records via telephone, live chat, and the walk-in center in Frederick.



Venable Attorney and Loaned Associate Stephen Salsbury

Venable's Loaned Associates Program

Since 2016, Venable LLP and MLA have engaged in a unique partnership through Venable's Loaned Associates Program. Through this program, Venable associates work for six months at a time at MLA. This significant support means that MLA and its clients benefit from the work of experienced lawyers at no cost, as Venable covers their salaries. In turn, the associates have opportunities to enhance their litigation skills, manage their own cases, and take the lead with client interactions. "I have learned a great deal about the current housing crisis as well as a number of other key housing and consumer issues that residents in Baltimore City face," shared Attorney Salsbury. "I've worked alongside MLA attorneys as they advocate for clients, particularly in Baltimore City's Rent Court, and I am incredibly grateful for their patience and wisdom in providing me an opportunity to learn from them and for their tireless commitment to their work."



Community Lawyering Staff Attorney Charlotte Ahearn

MLA's Community Lawyering Initiative

MLA's Community Lawyering Initiative brings life-changing legal assistance directly to underserved neighborhoods. The concept for the Initiative began in 2015 when MLA launched a weekly Lawyer in the Library program at the Enoch Pratt Free Library's Pennsylvania Avenue Branch following the civil unrest in Baltimore. As awareness of the program increased and the need for civil legal services and criminal record expungements became more apparent, MLA answered the demand for services by designating staff and recruiting pro bono attorneys, paralegals, and law students to help serve clients through the Initiative.

MLA's Community Lawyering Initiative includes a number of weekly and monthly legal and expungement clinics coordinated and hosted in partnership with community organizations from around the state, as well as an expansion of the Lawyer in the Library program to other library locations throughout Maryland. In 2019, the Initiative opened approximately 2,000 new cases statewide.



MLA's Pro Bono Program

MLA's Pro Bono Program provides attorneys with opportunities to learn new areas of law through trainings, legal clinics, participation in MLA's task forces on substantive areas of law, and mentorship. Attorneys who participate in MLA's Pro Bono Program are covered under MLA's malpractice insurance when handling MLA cases.



Coats and Clinics event at St. Peter Claver Catholic Church in West Baltimore

Coats and Clinics

In December 2019, MLA partnered with Soles4Souls, Macy's and local community organizations to distribute 2,300 new coats to adults and children in need. At "Coats and Clinics" events in Annapolis (Anne Arundel County), Baltimore City, Clifton (Charles County), and Hagerstown (Washington County), financially eligible adults also received free help to resolve their civil legal issues and expunge their criminal records.





PRO BONO ATTORNEYS

Sierra Abaie Clark Adams **Richard Adams** Trevor Addie Sarah Adkisson Scott Alban Randi Ames Robert Anbinder Christopher Andersor Kaitlin Anderson Henry Andrews Philip Andrews **Kyle Anthony** Patrick Arban Erik Atas Yollette Atkinson Michael Bakhama Timothy Barkley Zoa Barnes Elizabeth Bayly Robert Bell Gregg Bernstein David Beste Sylvia Borenstein **Richard Boswell** Brianna Boyle James Bragdon Kimberly Braslow Lee Britt Rachel Britt Brennae Brooks Dorrell Brooks Ava Brown Carole Brown Shelly Brown Courtney Bryson Jessica Burgard Dawn Burke Megan Burnett Shannon Byrne Steven Campen Elizabeth Camuti Robert Canter Shannon Carroll Anthony Cecola Phillip Chalker Laura Chilaka Roman Choma Joseph Chukla Carla Clarke Sharon Cole Tiffani Collins

Jose Compass Gary Compton Beth Conklyn Catherine Cook Pamela Correa Mary Cox Chelsea Crawford Sarah Crockett Eric Crowder Stephen Cullen Teresa Cummings Gina Cuomo Natasha Dartique Moody Michelle Dauksha Aaron DeGraffenreidt Michael DeHaven Stephanie DeLang Rina Desai Joanna Diamond Jeffrey Dier Kathleen Donohue David Douse Herb Dubin Jessica DuHoffman Neil Duke Laura Duncan Raenetta Ellison Kari Fawcett Amy Feldman James Fetter MaryAnn Ferguson Paul Flynn Rebecca Force Eileen Franch Alyssa Friedman Josh Friedman Christina Gant Joseph Garland Alan Garten Mackenzie Garvin Brittany Gause Chanekque Geddis Alexander Geraldo Erin Gibson Malia Gibson Jonathan Gladstone Carin Golze Abigail Graber Bryant Green Karin Green Tierra Gregory

Jacqueline Greiss Sara Gross Antonio Goia Heather Gomes Dawn Gould Edward Gutman Syeetah Hampton-El Jeffrey Hannon Michele Hansen Kav Harden Kay Harding Shahrazad Haughton Jonathon Havens Stan Hellman Deborah Hill Marty Himeles Brian Hochheimer Eldon Hong P. Hoong Le Marshall Horman Ed Houff Shahrazad Houghton Kendall Jaegar Emily Jaskot Colleen Jennings Michael Jeter Patricia Jividen Benjamin Johnson Carmen Johnson Ashley Jones Bryan Jones Stephanie Joseph Chelsea Kadish Joey Kavanagh Catherine Keller Megan Kemp Leigh Kessler William Kiniry William Kirsch Laura Klein Kimberly Knipe Shannon Kouitz Kristin Kremer Kelsey Kreysa Jerome LaCorte Jacob Lambert Kim Lauer Geralyn Lawerence Deliah Lawrence William Leahy Reba Letsa Adam Levine



Left to right: House Speaker Adrienne Jones, Maryland House of Delegates; Jessica duHoffmann, Esq., Miles & Stockbridge, P.C. and winner of the Executive Director's Award; Wilhelm Joseph, Executive Director of Maryland Legal Aid; and Honorable Mary Ellen Barbera, Chief Judge, Maryland Court of Appeals



MLA's Equal Justice Council (EJC) actively promotes equal access to justice for Maryland's most economically disadvantaged and vulnerable residents by increasing and diversifying MLA's resources, financial and otherwise, and serving as ambassadors on behalf of MLA. The EJC is composed of managing attorneys from Maryland's top law firms and other prominent members of the Maryland Bar and corporate community.

Equal Justice Council Leadership

> Co-Chairs: Martin S. Himeles, Jr., Esq. Lee H. Ogburn, Esq.



Thomas C. Dame, Esq., (right) Managing Partner, Gallagher Evelius & Jones, accepting the Community Partner for Justice Award; Wilhelm Joseph, Executive Director, Maryland Legal Aid

EJC 22nd Annual Equal Justice Awards Breakfast

The EJC held its 22nd Annual Equal Justice Awards Breakfast at Camden Yards on June 4, 2019 and heard keynote remarks from House Speaker Adrienne A. Jones from the Maryland House of Delegates.

Community Partners for Justice Awards

Chrysalis House EMPLOY Prince George's Gallagher Evelius & Jones LLP Men and Families Center

Champion of Justice Award Robert Manekin, JLL

Executive Director's Award Jessica A. duHoffmann, Esq.



Left to right: Darryl Tarver, Esq., DLA Piper and Chair of the Equal Justice Associates; Ashley Cheatham, Director of Marketing & Communications, Maryland Legal Aid; Julianne Tarver, Esq., Pro Bono Director, Maryland Legal Aid; Megan Burnett, Esq., Miles & Stockbridge P.C. and Equal Justice Associates member



Equal Justice Associates

MLA's Equal Justice Associates (EJA) is a group of attorneys under the age of 40 that support MLA's mission of providing equal access to civil legal assistance for low-income Marylanders through pro bono service and fundraising. In addition to organizing pro bono service opportunities, fundraising activities, and social networking events, EJA members also receive high-quality training and mentoring from MLA attorneys in a variety of practice areas.

EJA 2019 Campaign Kickoff Reception

The EJA held its 2019 Campaign Kickoff Reception on September 26 at the Center Club in Baltimore City. The EJA sold more than 100 tickets to the event, which raised nearly \$11,000 for MLA. Former MLA client and Board member Shalita O'Neale and retired Chief Judge Robert M. Bell were the keynote speakers.

Equal Justice Associates Leadership

Chair: Darryl L. Tarver, Esq. Vice Chair: Ernie Dominguez, Esq. Secretary: Aaron DeGraffenreidt, Esq. Treasurer: Alicia Shelton, Esq. Pro Bono Chair: Joanna Diamond, Esq. Member-At-Large: Megan E. Davis, Esq.

PRO BONO ATTORNEYS (CONTINUED)

Kimberly Lewis Tracey Ligon-Faccac Inna Loring Cristine Lovetro Yong Lu David Luby Devin Lugman Rebekah Lusk **Richard Lyon** Cynthia MacDonald Lily MacKenty Camille Malone Samantha Manganaro David Manoogian Michael March Christina Marlow Judith Mather Brian Maul Anthony May Chris May Susan Mays Robert McCaig Kelly McCrea Nicholas McDaniels Audrey McFarlene Rob McGarrah Sean McGarten Michelle McGeogh Darlyn McLaughlin Patty McLean Patrick McLister Sayra Meyerhoff Tom Meacham Kimberly Mills E. Suzan Miller Edward Miller James Miller Kelly Miller Leslie Miller Marcie Mininberg Scott Morrison Polly Moser Patricia-Jay Mpasi Arnett Mumford Megan Nathan Molly Nicholl James Nolan Jr. Mary O'Byrne Lee Ogburn

Marilyn Ogburn Adeolu Ojo Sean O'Keefe Chelsea Ortega Ashley Ortis Dyan Owens Jessica Pak **Rachel Pashkevich** J. Michael Pardoe Jason Piatt Michael Powell Maraya Pratt Tom Prevas **Timothy Price** Lynette Proctor Emily Puhl Anisha Queen Alison Rajk lennifer Rankin Carla Rappaport Sheri Redwood Seana Reichold Debra Reiser Ni'iah Richardson Scott Richman Meaghan Richmond Ellyn Riedl Mary Riley Stephanie Robinson Carolen Roche Andrew Rodabaugh Joseph Rohr Durriyah Rose Benjamin Rosenberg Neil Rosen Michael Rosofsky Stephen Salsbury **Krystle Sanders Kimberly Scott** Myriem Seabron Tim Sessing Alicia Shelton Daniel Shemer Debra Sheppard Linda Shields Bilal Siddigi Eric Simanek Stephen Slater Thomas Slater Franzella Starkev

Michael Stear Matthew Stuhenberg Ella Sudduth Jamshed Suntoke Christopher Sweeney Nickola Sybblis Elizabeth Symands Saber Taalib Marcheta Tabron George Tankard Darryl Tarver Kimberly Tarver Amy Taylor Beth Tello John Temple Justin Tepe Rob Thirolf Brian Thompson Neill Thupari Joel Todd lames Torrence Raymond Truitt Phillip Turner Cynthia Unglesbee Laura Venezia Gerard Vetter Frank Voso Amanda Walker De Rodriquez Lauren Walker Saad Wagas Sharon Weisbaum-Krevor Harold Weisbaum **Billie Wesley** Diane Wessel Landon White Brittany Whitehair Charlene Williams Christina Williams Erin Williams Flavie Williams Scott Williams Alicia Wilson Wynde Winston Sarah Witri Wendy Wolock Caylin Young Matthew Zernhelt Jennifer Zohorsky





Ways you can help make a difference

Your tax-deductible donation ensures access to justice for Marylanders in crisis who would otherwise have nowhere to turn.

DONATE ONLINE

Visit www.mdlab.org to make a one-time gift online.

MONTHLY GIVING

Monthly donations make it easy to support access to justice. Visit www.mdlab.org to set up monthly donations.

PARTNERS FOR JUSTICE

Join a community of generous supporters who invest in equal access to justice by donating \$1,000 or more each year.

MAIL A CHECK

Maryland Legal Aid Development Unit 500 E. Lexington Street Baltimore, MD 21202

GIFTS OF STOCK

Stock transfers can be made through

Maryland Legal Aid's account at Charles Schwab.

- Account Name: Legal Aid Bureau, Inc.
- DTC #:0164
- Account #: 78352614

EMPLOYER MATCHING GIFTS

Double your gift's impact! Check with your employer to see if it matches charitable contributions.

WORKPLACE GIVING CAMPAIGNS

Use the following campaign designation numbers:

- United Way: 54
- Maryland Charity Campaign: 520591621
- Combined Federal Campaign: 15755

PLANNED GIFTS/BEQUESTS

Leave a Legacy for Justice by including Maryland Legal Aid in your will or estate plan. All it takes is a quick call to your lawyer to add a charitable gift to your will.

EQUAL JUSTICE COUNCIL CAMPAIGN

Each year, EJC members raise funds from lawyers and law firms across Maryland. Organize a campaign in your law firm or company this year.

EQUAL JUSTICE ASSOCIATES

The EJA is a dynamic group of young attorneys who raise funds and awareness to support Maryland Legal Aid's mission. Visit www.mdlab. org/ways-to-give/equal-justice-associates for more info.

If you plan to make a bequest, gift of stock, or have any other questions about supporting Maryland Legal Aid, please contact Director of Development Graham Cowger at (410) 951-7706 or gcowger@mdlab.org. 14,465 criminal record expungements were performed Thanks to our donors and pro bono attorneys for making the following outcomes possible in 2019:

370 People obtained a will

Ms. V., a mother of three, was awarded full legal and physical custody with increased child support.

> 255 Parents secured custody of their children



Mr. P. a disabled veteran, began recieving court-ordered, automatically garnished, alimony from his ex-wife.

> 1,563 People avoided eviction or foreclosure

Staff Attorney LeighAnn Rosenberg successfully litigated to have a Howard County client's housing voucher reinstated.

106,846 people benefitted from MLA's services in 2019 Staff Attorney Theda Saffo helped Ms. W. when her landlord tried to force her to pay an outstanding water bill that equaled more than \$6,000.

144 People obtained critical medical benefits

Abused and neglected children were represented 2,300 Coats were distributed to families in need at "Coats and Clinics" events

175 Pro bono attorneys provided legal assistance to clients





Advancing Human Rights and Justice for All

2019 DONORS

*Law Firms of Distinction contributed a minimum of \$300 per attorney.

PINNACLE PARTNERS \$100,000 TO \$500,000

The Abell Foundation Brian P. Hochheimer & Marjorie Wax The Leonard and Helen R. Stulman Charitable Foundation

PREMIER PARTNER \$50,000 TO \$99,999

Venable Foundation, Inc.

MVP PARTNERS \$25,000 TO \$49,999

George W. McManus, Jr. Foundation Fund of the Baltimore Community Foundation The David and Barbara B. Hirschhorn Foundation

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Maryland Legal Aid (MLA) is a private, non-profit law firm that provides free, civil legal services to low-income individuals in Baltimore City and Maryland's 23 counties from 12 offices. The firm provides life-changing legal help to clients by handling cases that involve a wide range of issues, including family, housing, government benefits, healthcare, employment, and consumer law. MLA also represents children in CINA (Child in Need of Assistance) proceedings in 14 jurisdictions. Other vulnerable populations, such as homeowners facing foreclosure, migrant and seasonal farm workers, people with developmental and mental health disabilities, nursing home and assisted living residents, people with expungeable criminal records and veterans seeking benefits and assistance with related legal issues, also receive representation through special projects.

MLA provides free civil legal assistance for clients for a variety of issues, such as:

Family 40%

Maintaining custody of children and obtaining, preserving, or increasing child support

Obtaining protection against domestic violence

Acquiring critical health care



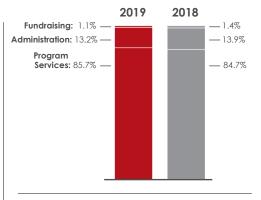
Child in Need of Assistance (CINA) 20% Housing 14% **Employment 10%** Representing abused and neglected children Fighting unlawful evictions Recovering unpaid wages Securing educational services Advocating for improvement of Obtaining unemployment substandard housing benefits Preventing foreclosures or Expunging criminal records to mitigating their effects remove barriers to obtaining housing, employment, child custody, and a driver's license Consumer/Finance 7% Remedying fraudulent sales practices and predatory contracts **Restoring utilities** Dealing with debts Income Maintenance 4% and debt collectors Health 1% Individual Misc 2% Obtaining disability and other income assistance Rights 1% Each less than 1% Education Juvenile Wills/Powers of Attorney/Trusts

2019 Financial Report

	2019	2018
INCOME	\$30,200,027	\$29,779,083
EXPENSES	\$27,360,136	\$29,165,576
NET ASSETS, END OF YEAR Unrestricted funds: \$15,329,636; Restricted funds: \$7,388,322	\$25,557,849	\$22,717,958
SELECTED FUNDING RECEIVED Federal:		
Legal Services Corporation	\$4,959,359	\$4,320,860
Legal Services Corporation - Pro Bono Innovation Fund	\$53,656	_
Baltimore City Community Development Block Grant	\$75,000	*****
Legal Assistance to Victims Grant (OVW)	\$193,851	\$203,293
Montgomery County Community Development Block Grant Prince George's County - Community Development Block Gran	\$1,728 t \$68,510	
Prince George's County - Family Justice Center (VAWA)	\$18,000	\$17,425
Prince George's County - Family Justice Center (VOCA)	\$120,000	\$132,625
Ryan White / HIV / AIDS Legal Assistance	\$113,488	\$137,461
Tahirih Justice Center - Legal Assistance for Victims (LAV)	\$23,670	\$14,967
Violence Against Women's Act (VAWA)	\$45,000	\$45,000
Violence Against Women's Act (VAWA)-Victims of Crime Act (VO	CA) \$361,570	\$335,280
Title III-B/Elderly Assistance: Anne Arundel, Baltimore, Calvert, Carroll, Cecil, Charles, Frederick, Harford, Howard, Montgomery, Prince Georg Queen Anne's and St. Mary's Counties; Lower and Upper Eastern Shore		\$298,896
State:		
Maryland Legal Services Corporation (MLSC)	\$11,786,180	\$11,159,524
Other MLSC grants for: Extended Representation	\$389,465	\$196,362
Foreclosure Prevention	\$266,700	\$533,400
One-Time Needs Assessment and	_	\$254,368
Technology Enhancements		
Stipend for Public Interest Students	\$7,454	
Workforce Development	\$210,000	\$420,000
Contracted provision of services for representation of abused and neglected children, victims of domestic violence, developmentally disabled and mentally ill persons confined to mental health institutions through the Maryland Department of Health, parents in child custody matters, and the Maryland Center for Legal Assistance	\$8,788,342	\$8,639,506
Foreclosure Prevention:		
Maryland Housing Counseling Fund	_	\$160,000
County Grants:		
Anne Arundel - Executive	\$50,000	
Baltimore City - Johns Hopkins Douglas Homes	\$2,348	—
Baltimore City - Project Serve	\$2,773	
Frederick – Community Partnership Montgomery - County Council	\$47,500 \$22,342	\$22,500 \$42,292
Prince George's - Community Partnership	Ψ22,0 12 —	\$20,000
		+/
County Grants-in-Aid: Anne Arundel	\$36,000	_
Baltimore City	\$138,647	\$135,530
Baltimore	\$75,833	\$70,000
Harford	\$31,250	\$30,000
Howard	\$110,445	\$105,890
Circuit Court Pro Se Grants: Anne Arundel County	\$178,000	\$178,000
Private Donations:		
Contributions	\$901,039	\$437,355
Foundations	\$307,000	\$212,300

This report contains a summary of 2019 financial information and selected funding sources. Complete audited financial statements are available from MLA upon request.

EXPENDITURE ALLOCATION



SERVED BY COUNTY 2019

TOTAL	37,923	106,846	108,497
Undetermined	_	_	820
Non-Maryland	276	764	346
Worcester	90	577	924
Wicomico	397	2,500	4,446
Washington	536	1,904	1,344
Talbot	138	687	416
Somerset	69	624	598
St. Mary's	473	718	1,459
Queen Anne's	56	315	424
Prince George's	3,390	8,650	22,639
Montgomery	2,268	8,993	8,706
Kent	44	257	115
Howard	487	1,953	2,949
Harford	1,450	6,388	1,881
Garrett	370	1,282	150
Frederick	1,102	3,647	5,681
Dorchester	152	1,004	574
Charles	791	1,093	3,124
Cecil	366	2,233	1,507
Carroll	267	1,001	1,422
Caroline	93	651	492
Calvert	447	633	1,254
Baltimore County	3,406	9,129	12,509
Baltimore City	8,947	26,619	17,233
Anne Arundel*	11,365	22,179	16,820
Allegany	943	3.045	664
	MLA CASES	MLA PERSONS SERVED	MCLA MATTERS HANDLED [†]

* Includes pro se litigants through Maryland Legal Aid's Circuit Court family law pro se project

† IIncludes pro se litigants assisted by the Maryland Center for Legal Assistance (MCLA) through the District Court Self-Help Resource Centers in Baltimore City, Baltimore County, Anne Arundel, Prince George's, and Wicomico counties and the Maryland Courts Self-Help Centers in Annapolis and Frederick.

Every effort was made to ensure accuracy in this listing. If we have inadvertently omitted any donor, please accept our sincerest apologies.

The Legal Aid Bureau, Inc. is a 501(c)(3) organization that provides The Legal Ala buredu, inc. Is a SU(c)(3) organization that provides free civil legal services to low-income people in every Maryland community. A copy of our current financial statement is available upon request by calling our office: (410) 951-7719. Documents and information submitted to the State of Maryland under the Maryland Charitable Solicitations Act are available from the Office of the Secretary of State, State House, Annapolis, MD 21401, for the cost of copular and maling copying and mailing.

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2

1 Anne Arundel

County 229 Hanover Street Annapolis, MD 21401 (410) 972-2700 (800) 666-8330

2 Baltimore City

500 E. Lexington Street Baltimore, MD 21202 **Telephone Intake:** (410) 951-7750 866-635-2948 **Business Line:** (410) 951-7777 (800) 999-8904

3 Baltimore County

215 Washington Avenue Suite 305 Towson, MD 21204 (410) 427-1800 (877) 878-5920

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Dorchester, Somerset, Wicomico, Worcester 201 E. Main Street Salisbury, MD 21801 (410) 546-5511 (800) 444-4099

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6 Howard County 3451 Court House Drive

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Carroll, Frederick, Washington 22 S. Market Street Suite 11 Frederick, MD 21701 (301) 694-7414 (800) 679-8813

8 Montgomery County

600 Jefferson Plaza Suite 430 Rockville, MD 20852 (240) 314-0373 (855) 880-9487

9 Northeastern Maryland

Cecil, Harford 103 S. Hickory Avenue Bel Air, MD 21014 (410) 836-8202 (800) 444-9529

10 Southern Maryland

Calvert, Charles, St. Mary's 15045 Burnt Store Road P.O. Box 249 Hughesville, MD 20637 (301) 932-6661 (877) 310-1810

11 Upper Eastern Shore

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Caroline, Kent, Queen Anne's, Talbot 106 Washington Street Suite 101 Easton, MD 21601 (410) 763-9676 (800) 477-2543

12 Western Maryland

Allegany, Garrett 110 Greene Street Cumberland, MD 21502 (301) 777-7474 (866) 389-5243

STATEWIDE PROGRAMS & RESOURCES

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