

# Maryland Senior Legal Helpline

(410) 951-7750 or 1-800-896-4213 ext. 7750 (in Maryland, outside of Baltimore City)

A service for all residents in Maryland aged 60 years or older

## WHAT IS IT?

The Senior Legal Helpline is a free telephone service for persons living in Maryland aged 60 years or older.

## WHO DEVELOPED IT?

The Service was created by the Legal Aid Bureau, Inc. and the former Maryland Legal Assistance Network (MLAN) in cooperation with the Administration on Aging, and the Maryland Department of Aging, the Maryland Association of Area Agencies on Aging, and the Maryland State Bar Association. The Senior Legal Helpline is implemented in coordination with the Older Americans Act Title III-B legal services providers and local Area Agencies on Aging.

## HOW DOES IT WORK?

When you call the Senior Helpline, you may talk to a lawyer for legal advice, brief legal services, or for a referral to another lawyer or to an appropriate public or private agency.

The types of legal services we provide most often involve:

Public benefits	Medicare	Medical assistance
Long term care	Access to health care	Third-party decision making
Neglect	Exploitation	Landlord/Tenant
Home ownership	Utilities	Consumer problems

We do not provide services in:

Criminal cases	“Fee-generating” cases	Traffic court cases
----------------	------------------------	---------------------

## HOW DOES IT HELP?

The Helpline supplements the work of the Title III-B legal services programs by offering additional opportunities for legal assistance for seniors who ordinarily do not have ready access to a lawyer. By providing these services over the telephone, seniors may get some help for their legal problems without having to leave home. The Helpline will also coordinate existing sources of assistance to help resolve the legal problems of older people.

## WHEN CAN I CALL?

Monday, Thursday, and Friday: 9:30 a.m. to 4:00 p.m. Tuesday: 9:30 a.m. to 7:00 p.m., Wednesday 9:30 a.m. to 1:00 p.m. Telephone translation is available for speakers of over 170 languages. TTY Users, call the Maryland Relay at 7-1-1.

*This information sheet is distributed by the Legal Aid Bureau, Inc. The Senior Legal Helpline is partially funded by a grant from the U.S. Department of Health and Human Services, Administration on Aging. The content herein does not necessarily reflect the opinions or policy of any federal or state government agency.*

Revised 7/1/2010



**MARYLAND**  
**LEGAL AID**

*Advancing*  
**Human Rights and**  
**Justice for All**